

CITY OF COUNTRY CLUB HILLS  
PUBLIC WORKS DEPT.  
4200 MAIN STREET  
COUNTRY CLUB HILLS, IL 60478



Customer Name  
Billing Address  
Billing Address 2  
City, State Zip

Dear Water Customer:

It's your turn to receive a new meter for your property at **Service Address** in COUNTRY CLUB HILLS, IL. In an overall effort to modernize and better serve our residents, the City of Country Club Hills has implemented a water meter replacement program. All meters in the City will be replaced. Your meter is included in the area of the City whose meters are being replaced at this time.

**The City will pay the cost of the new meter and the installation.  
Water customers will not be billed for the new meters.**

In addition to providing the City with an accurate water reading, the new water meters will read remotely via Radio. In the future, water meter readers will no longer need to gain access to property in order to obtain water meter readings.

This portion of the water meter replacement project is scheduled for completion within the next six weeks. Residents are requested to call the Account Manager for the installation project, **M.E. Simpson Company, at (Toll Free 1-888-252-1521)** to set up an appointment to replace the meter. Appointments may be made for Monday through Thursday from 8:00 a.m. to 6:00 p.m. and Saturday from 8:00 a.m. to 4:00 p.m. Residents are requested to make appointments upon receipt of this letter. The replacement is expected to take approximately a half an hour.

As the meter installer from Calumet City Plumbing will need to shut the water off for the meter replacement, it is necessary for residents to have internal shutoff valves in proper working order. A working service valve at the water meter is required by IL Plumbing Code for your protection in the event of a water leak. **If the service valve is not functioning at the time of the water meter replacement, the valve will be replaced and the City of Country Club Hills will include a flat charge of \$85.00 for this work, ¾ or 1" valve, on your next water bill.** If you do not have a working internal valve or are unsure if it is working, please inform M.E. Simpson Co. of this fact when you make your appointment, so that we may make arrangements to shut your service off at the street for the duration of the meter replacement.

Each Calumet City Plumbing representative will present a City of Country Club Hills identification card to residents before asking to enter the home. Do not admit anyone into your home that does not have a picture identification card. If you are not sure whether the individual works for Calumet City Plumbing, you may call the Police Department at (708) 798-3191 to verify the installer's name and installer number.

Water customers will not be billed for the new meters. The City will pay for the cost of the new meters and installation.

Please schedule an appointment with **M.E. Simpson Company** one of two ways:

1. ONLINE - [www.ccp1967.com](http://www.ccp1967.com) Enter Account Key: **XXXXXX**
2. CALL - (Toll Free) **1-888-252-1521**