

VILLAGE OF RICHTON PARK  
4445 SAUK TRAIL  
RICHTON PARK, IL 60471



Date

Customer Name  
Service Address  
City, State Zip Code

Your Account Key: **XX-XXXX**

Dear Water Customer:

As noted in a previous letter from the Village of Richton Park, your home may have a water service line made of lead. The Village is committed to providing our customers with safe, clean drinking water. The Village wants to identify and replace lead service lines. The Village of Richton Park has partnered with M.E. Simpson Company and Robinson Engineering to inspect the water service line in your home in the following weeks.

Upon receipt of this letter, residents are requested to schedule an appointment online with our Scheduling Management Company, M.E. Simpson Company. Scheduling personnel are available 24/7. Appointments may be made for Monday through Friday from 8:00 a.m. to 6:00 p.m.

The following information is important for you to understand in advance of our visit to your home of business:

- The inspection of your service line will require access inside your resident or business
- Prior to inspection crews arriving in your neighborhood, you will need to set up an appointment for your service line to be inspected
- An adult who is over the age of 18 years old must be present at all appointments, which should take less than 30 minutes

Each technician has passed a background check with the and will present an identification badge to residents before entering the home. Do not admit anyone into your home that does not have a M.E. Simpson Company picture identification card.

If you have any concerns, please contact the Robinson Engineering at 708-505-5287 and your question(s) will be directed to the appropriate staff member.

Please schedule an appointment with **M.E. Simpson Company** one of two ways:

1. ONLINE – <http://www.mesimpson.com/wslmi> Enter Account Key: **XX-XXXX**



2. CALL – (Toll Free) **1-888-252-1521**